Emergency Department Care Coordination Program
Health Systems and Hospitals

WHAT IS THE EMERGENCY DEPARTMENT CARE COORDINATION PROGRAM (EDCC)?

The 2017 Virginia General Assembly established the EDCC Program in the Virginia Department of Health (VDH) to provide a single, statewide technology solution that connects all hospital Emergency Departments* (EDs) in the Commonwealth. This was done to facilitate real-time communication and collaboration among health care providers, clinical, and care management personnel for patients receiving services in hospital EDs, for the purpose of improving the quality of patient care services.

WHAT IS THE EDIE NOTIFICATION CRITERIA?

After implementation of EDIE**, hospital emergency departments throughout the Commonwealth will share and receive real-time patient visit information directly in their EHR. Real-time, actionable alerts, triggered by analytics, will notify ED clinicians, directly into their existing workflows, when a patient presents with complex needs (only about 5% of patients are likely to trigger an alert). The initial launch of the program will utilize the standard alert criteria including:

1. High-Utilizers: Patient with 5 ED visits within 12 months
2. Travelling Patients: 3 different hospital EDs visits within 90 days
3. Patients with ED Care Guidelines (entered into the network)
4. History of Security Events (entered into the network)
5. Advance Directive data from the U.S. Living Will Registry®

WHAT OTHER DATA WILL THE EDCC PROGRAM MAKE AVAILABLE?

EDIE will be querying Virginia's Prescription Drug Monitoring Program PMP system, NarxCare, when a patient enters the ED. The system automatically analyzes the patient's fill history for patterns of risk including the number and frequency of controlled prescriptions in their entirety and prescribers. When an alert is triggered and if there is PMP information, the NarxScare score will be reflected in the EDIE notification.

WHAT TRAINING OPPORTUNITIES WILL BE AVAILABLE?

The EDCC Program Team will provide ongoing training options tailored to each health system and their users. Training can be provided in a variety of formats, venues and times to meet the needs of each health system, such as joining existing meetings, shift variable Web-Ex sessions, or 1-on-1s. Be on the lookout for training invitations from your organization.

WHAT IS THE ROLE OF THE CLINICAL CONSENSUS GROUP?

The Clinical Consensus Group (CCG) is a group of ardent champions which regularly meets to assess challenges and results related to the use of EDIE, identify opportunities for improvement, establish community standards for complex patient care management and care planning (content, structure, appropriateness, etc.), and then disseminates those best practice recommendations across the community. The CCG is a division of the ED Advisory Council and will regularly report their progress and findings to this broader stakeholder group.

* The second phase of participation in the EDCC program will expand to include the State Employee Health Plan, all non-ERISA Medicare health plans, and all non-ERISA commercial health plans operating in the Commonwealth by June 30, 2019. Additionally, phase 2 will expand to include other downstream providers, including: primary care providers, case managers, nursing homes, Community Service Boards, private behavioral health providers, Federally Qualified Health Centers, specialty care, and other healthcare providers who will have the ability to use the technology solution to receive alerts and contribute to patients' care guidelines.

**EDIE stands for emergency department information exchange, which is an ED-based collaborative care management tool that reduces the avoidable risks of complex high-cost and high-needs patients who may frequent multiple points of care—including medically unnecessary ED admissions—and whose needs remain unmet by any single provider.